

# MyEdBC Family Portal

## *Instructions for Getting Started*

You should already have an account providing you with access to the Parent Portal. You can access your child's information for both Secondary and Elementary Schools from your existing account.

When you first log in to your account, using the provided TEMPORARY password, you will get a message that your password is EXPIRED. This is EXPECTED since your temporary password is only intended for your first login. You will immediately be asked to make a new password that will be used for future logins. Please note the rules for creating your new custom password:

- Passwords must meet ALL of the below requirements:
- MUST contain at least one LOWER case letter
- MUST contain at least one UPPER case letter
- MUST contain at least one number (1,2,3,4,5,6,7,8,9)
- MUST contain at least one special character; valid characters are: \$ # \_
- Passwords must be at least 8 CHARACTERS LONG

After logging in, go into set preferences and change your security question. You need to have a security question in order to be able to use the "password recovery" function in the event that you forget your password.

If you have any questions/concerns/difficulties with logging in, please contact the school during office hours.